



Request for Quotes: #2017 - 010
CRM Customization

1. Is there a budget for this project?
Please provide a sample budget for similar work your company has done previously.
Please provide a breakdown of all staff, hours and fees included.
2. What is the length of the contract?
The contract is likely to be up to 12 months with intensive exploration and need assessment, build out and hours for on-call assistance and staff training of the product through the time period in various intervals.
3. Do you already have Production Support hours? If not, should this be included in this proposal?
This should be included in the proposal.
4. How many people are currently using Salesforce in your organization? Will this number increase?
We have 30 licenses, 3 admin licenses. We do not believe the total will increase.
5. It states "Integration with email systems" – how many systems?
We currently use Outlook/Office 365 platform for email.
6. Is EmployIndy open for remote work on this project?
Some remote work is possible on this project after in house assessment of needs and if acceptable for specific project intervals as confirmed in the final negotiation.